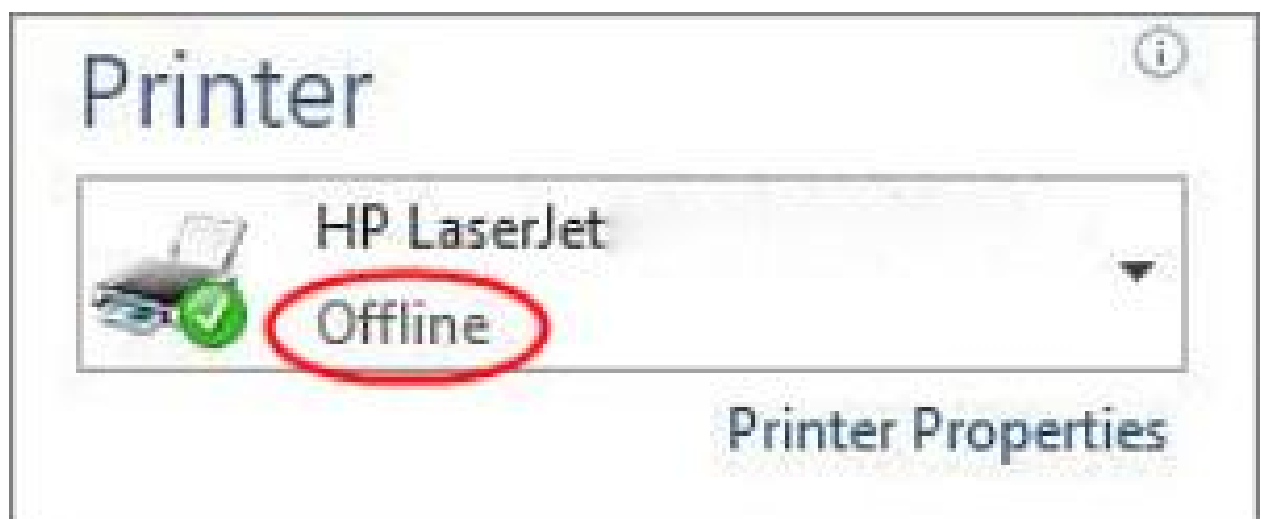


# HP LaserJet Offline – Fix Within Few Minutes



Have you ever been in a rush to print an important document and been met with the dreaded “Printer Is Offline” message? If so, this article is for you! The “HP LaserJet Printer Offline” issue is a common one faced by many printer users, but rest assured, you can fix it! Here, we’ll provide simple and advance solutions that help you bring your printer back online. Ready to get started? Let’s go!

## **Ugh, Not The HP LaserJet Offline Message Again!**

Before we dive into the advanced solutions, let’s start with some basic steps to get your printer back up and running.

- First, check that your printer is powered On.
- Next, verify that the paper tray has enough paper and the toner cartridge is installed correctly.
- Then, make sure that your printer is securely connected to your computer via a **wireless** or wired connection.
- Finally, restart your printer, computer, and router (*if applicable*).
- If these basic solutions don’t do the trick, read on to explore the advanced methods.

## **My HP LaserJet Printer Is Offline – Troubleshooting Tips**

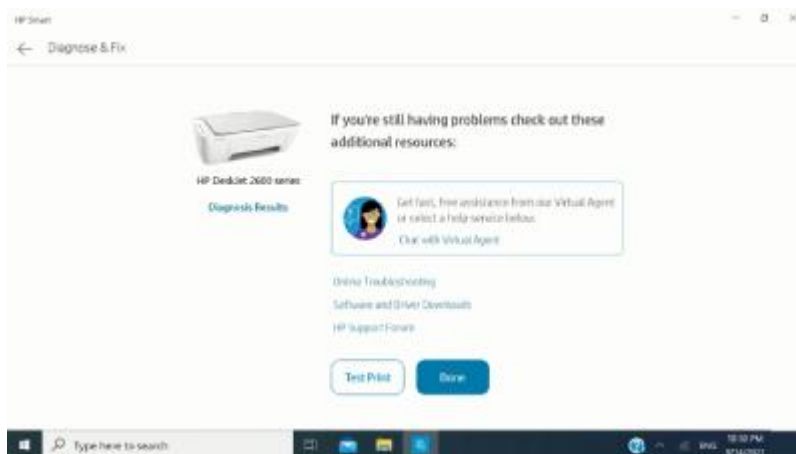
In this section, we have outlined the steps to clear the offline message and get your printer back online for Windows computers. Get in touch with us now if you’re looking for a solution to bring the printer back online on your Mac computers. Don’t worry if you’re new to printer troubleshooting – we are here to help you every step of the way. Ready to get started? Let’s do this!

Perform the following solutions one by one in the order below. After successfully performing one solution, verify if your printer is

back online. If yes, kudos! You did it. If not, take it in stride. Sometimes this problem might require two or three more advanced solutions to get fixed. Perform the other solutions one by one to HP Printer Offline fix and bring back online in Windows.

## #1 Run Diagnose & Fix

- Are you accessing the HP LaserJet printer on your Windows computer via the HP Smart app?
- If yes, you can use the same to figure out the cause of the issue and fix it.
- To get started, open the app.



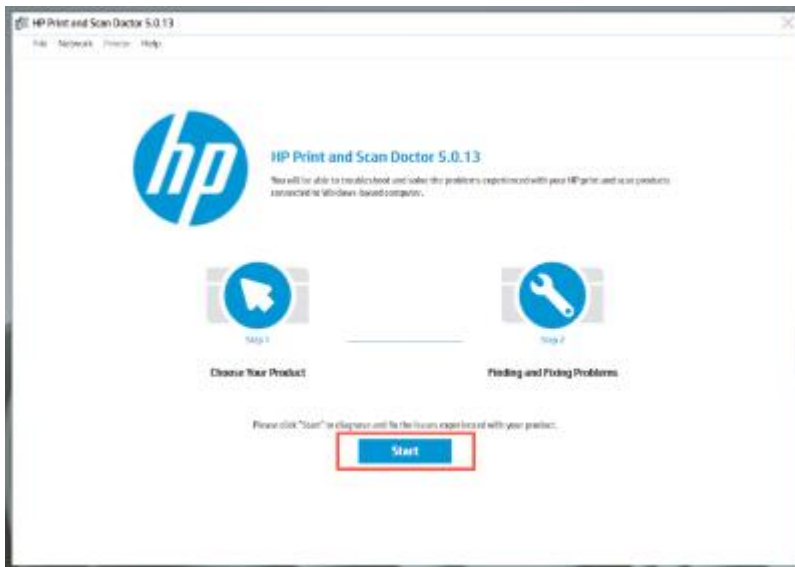
- Ensure that the displayed printer name on the app's main screen is your HP LaserJet printer name.
- Then click on the Diagnose & Fix icon on the app's main screen. Need help?



- Well, you can find this icon above the Settings (*it looks like a gear icon*) option.
- Finally, click Start and follow the on-screen prompts to diagnose and fix the issue.

## **#2 Use HP's Diagnose & Fix Tool For Windows**

- The HP printer manufacturer is well aware of the 'offline' issue.
- That is why they have developed a special diagnostics & fix tool for Windows called HP Print and Scan Doctor.
- This tool is completely free and can be downloaded from the HP printer's official site.
- Download the offline version of HP Print and Scan Doctor.
- Before running the tool, ensure that your HP LaserJet printer is on and connected to your Windows computer.
- Now, open the tool and follow the on-screen instructions to bring your printer back online.



### #3 Set The Default Printer

- Verify if your HP LaserJet printer is set as default.
- If not, do it now. Why?
- In most cases, when you click Print, the application (*from which you initiate the print job*) will select the printer that is set as default on your computer.
- So, if some other printer is set as the default, then your printer may not be selected. And as a result, it appears offline.
- Setting your printer as the default is a piece of cake.
- Open the Windows Printers and Scanners screen.
- Choose your LaserJet printer and click on the Open queue button.
- Here, click on the Printer menu if necessary.



- Select the Set As Default Printer option.
- If you find the Use Printer Offline option selected, kindly deselect it.

## **Is Your HP LaserJet Printer Back Online?**

This article has covered some simple workarounds and three advanced solutions that will help you bring your HP printer offline to online. We hope that they were helpful. Do you need real-time assistance in fixing [the HP LaserJet Offline issue](#)? If so, kindly contact us. Our technical expert is always happy and ready to assist you with your printer queries. Give us a call now.